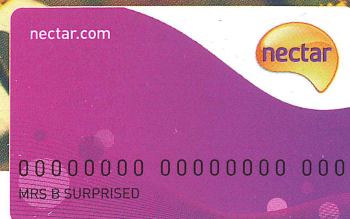


PARCELS DELIVER POINTS WITH DHL SERVICE POINT



Collect 1 Nectar point for every
£1 spent sending parcels to
UK and international destinations

COLLECTING POINTS



Send your parcel with DHL Service Point



Note the waybill number (10-digit tracking
number) on your parcel documents as you
need this to claim points



Collect Nectar points online by completing
the form at dhl.co.uk/nectar

It's quick and simple to claim your points. Please fill out
the online form within 30 days of sending your parcels.

If you have any queries regarding claiming your
Nectar points, email us on nectar@dhl.com

Visit nectar.com or download the Nectar
app for easy access to your latest offers
and points balance.



DHL TRANSIT TIMES TO POPULAR DESTINATIONS

We offer some of the fastest transit times in the
industry – and your parcel will stay in our global network
from pick up to final delivery. DHL delivers to more than
220 countries and territories around the world, here
are some of our popular destinations.

Country	DHL Service Point Zone	DHL Delivery Time (Days)*
Australia	Rest of World	3
Canada	USA/Canada/Mexico	2
China	Rest of World	2
France	EU	1
Germany	EU	1
Ghana	Rest of World	2
Hong Kong	Rest of World	2
India	Rest of World	2
Italy	EU	1
Kenya	Rest of World	2
Nigeria	Rest of World	2
Pakistan	Rest of World	2
Philippines	Rest of World	2
Saudi Arabia	Rest of World	2
South Africa	Rest of World	2
Spain	EU	1
United Arab Emirates	Rest of World	2
United Kingdom	UK	1
USA	USA/Canada/Mexico	2
Zimbabwe	Rest of World	2

* The transit times apply from the day your parcel was collected from the
store by the courier. DHL couriers only collect **Monday to Friday**
(excluding bank holidays). If the courier has already collected when you
drop your parcel off (please check with the store), add **+1 working
day** to the transit time (weekends are not working days). The transit
times are to major destinations, **do not** include time in Customs and
are provided as a guide only. Transit times are also affected by public
holidays in the destination country.

THE LESS INTERESTING (BUT IMPORTANT) INFORMATION...

PROHIBITED ITEMS: DHL shall not be liable in the event that you have
shipped any prohibited items as displayed in store. If your parcel contains a
prohibited item, it may be delayed or stopped and you will be contacted by
DHL. For advice please contact DHL Customer Service on **0844 248 0844**.*

TERMS & CONDITIONS: DHL's Terms and Conditions of Carriage apply.
These are available on the reverse of the shipping information form located
at the DHL Service Point or www.dhl.co.uk/terms

LIABILITY: DHL's liability for direct loss or damage is limited to the lesser of
the current market or declared value of the goods or 19 Special Drawing
Rights per kilogram (approximately US\$ 26.00 per kilogram) for shipments
transported by air or 8.33 Special Drawing Rights per kilogram (approximately
US\$ 14.00 per kilogram) for shipments transported by road. Please see
www.dhl.co.uk/terms for full details.

INSURANCE: Additional Insurance is not available at all DHL Service Point
locations; please check with your local DHL Service Point for availability or
call DHL Customer Service on **0844 248 0844***. Insurance is calculated at
£12 for items worth up to £800 in value or at 1.5% of the total value of
the item if greater than £800. If Insurance is not accepted or is not available
then DHL's Standard Liability applies as outlined above.

TRACKING: Tracking information for any parcel will not be available until
the shipment is collected from the DHL Service Point by a DHL courier.

CLAIMS: In the unlikely event that you need to make a claim, please
see our claims guide available at www.dhl.co.uk/claims or contact
DHL Customer Service on **0344 248 0879**.

DATA PROTECTION: Your personal details are important to us and
will be used fairly, in confidence and kept secure for no longer than
necessary in compliance with the Data Protection Act 1998. By signing
the DHL Service Point order, you acknowledge and accept the terms of
the personal data statement which can be found on the reverse of the
shipping information form located at the DHL Service Point or by visiting
www.dhl.co.uk/privacy

* Calls to DHL UK phone numbers beginning '084' cost 7 pence per
minute, plus your phone company's access charge.

CUSTOMER HELPLINE

0844 248 0844*
dhl.co.uk/parcel

DHL International (UK) Ltd
Southern Hub
Unit 1, Horton Road
Colnbrook, Berkshire
SL3 0BB

Company number: 1184988
VAT number: 751812341

Valid: 07/2018
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FAST, SECURE AND RELIABLE
WORLDWIDE DELIVERY

